



Great Yarmouth
Borough Council



ENVIRONMENTAL RANGERS
PROGRESS REPORT 2004



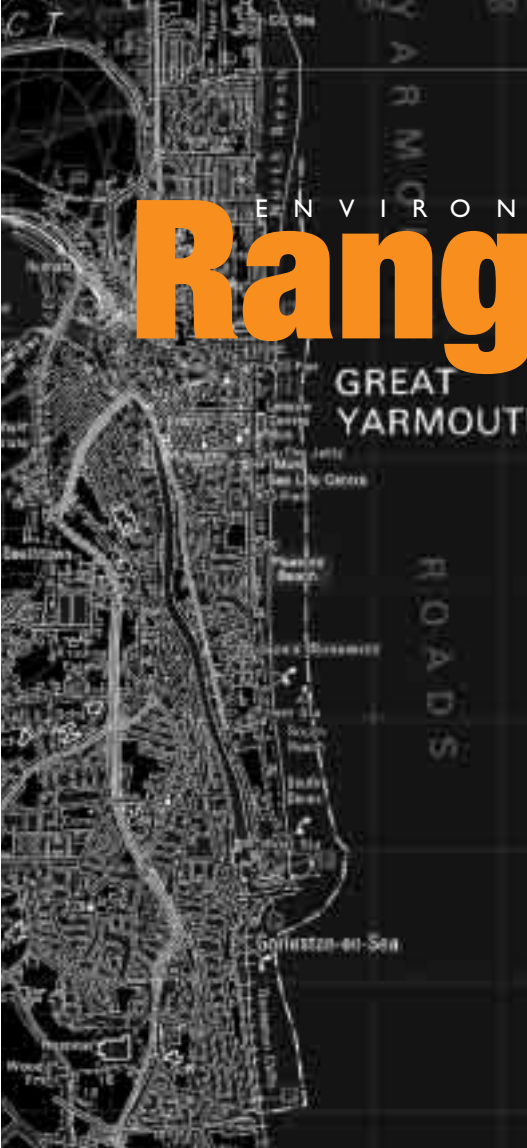
On the C.A.S.E. for a Cleaner, More Attractive, Safer Environment.

GREAT YARMOUTH



LOCAL STRATEGIC PARTNERSHIP

ENVIRONMENTAL Rangers



Ensuring Environmental Safety



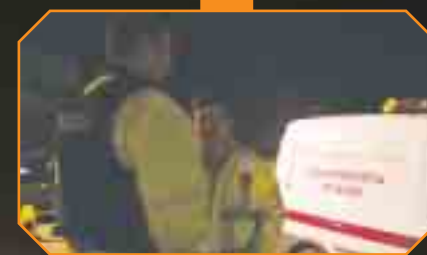
PAULINE MCCONNACHIE
Environmental Ranger
Pauline works in and around Cobholm, Lichfield and the Borough area south of the River; enforcing and promoting environmental safety.



MIGUEL FISH
Environmental Ranger
Miguel is responsible for the urban areas North of the River, including the Regent & Nelson area, but excluding the Northern Parishes.



PAUL SHUCKSMITH
Senior Environmental Ranger
Senior Ranger Paul manages the workload of the other two rangers, and responds to urgent issues Boroughwide. He is also responsible for the northern parishes.



ENFORCEMENT

Enforcing Environmental Law

Great Yarmouth's Environmental Rangers have enforcement powers under the following legislation / byelaws and Obligations

- Anti-Social Behaviour Act (2003)
- Gt Yarmouth Refuse Byelaw (2000)
- Dogs (Fouling Of Land) Act (1996)
- The Human Rights Act (1998)
- Open Spaces Act (1906)
- Dogs On Lead Request
- Prohibited Areas For Dogs
- Refuse Disposal Amenity Act (1968)
- Local Governments Act (1972)
- The Environmental Protection (Duty Of Care) Regulations (1991)
- Health And Safety At Work Act (1974)
- Environmental Protection Act (1990)
- Crime & Disorder Act (1998)
- Public Health Acts (1936, 1961)

They are able to enforce this legislation by way of prosecution, covert CCTV surveillance, fixed penalty notice and patrols to mitigate problems of flytipping, graffiti, vandalism, abandoned vehicles and dog fouling.

MONITORING

Assessing Environmental Safety

A key role of the Rangers centres around constant monitoring of the Borough for issues of environmental damage and safety.

- Vandalism
- Flytipping
- Abandoned cars - supporting Car Clear
- Dog fouled areas
- Littered streets
- Unlit and broken street lights
- Damaged street furniture
- Playground equipment condition
- Graffiti
- Hypodermic needles
- Broken glass
- Obstructive flyposting
- Dead animals
- Derelict properties

Scouring the Borough daily for these issues allows Great Yarmouth Borough Council and its partner GYBS Ltd. to prioritise their response according to immediate hazard, and has seen a reduction in response times for all these issues.

PROMOTION

Encouraging stakeholder ownership

Working with community groups, voluntary and statutory organisations, the Environmental Rangers have a continued commitment to providing a visible presence at major events in the Borough, endeavouring to talk to and listen to the public at large.

Environmental Rangers support and organise a range of events throughout the Borough, which aim to raise the profile of the Liveability Agenda and improve the area for everyone.

Regularly appearing at environmental events, in schools and at community meetings, Rangers promote environmental ownership and civic pride in communities through education and mutual exchange of streetscene information.

Updating Yarmouth's Voluntary Litter Watchers with regular progress reports, and responding to their calls ensures sustained and visible streetscene achievement throughout the Borough.

A persistent presence in the local media ensures the 'On the CASE' message of the Environmental Rangers reaches the widest possible audience.

Great Yarmouth Borough Council has long realised that its role must extend well beyond its statutory functions and services.

The challenges of keeping Great Yarmouth clean and pleasant require clarity of vision, strength of purpose and leadership capable of mobilising all stakeholders and key providers across the community.

To this end a temporary team of Environmental Rangers are currently in place.

They act not only as the eyes and ears of the Council in relation to environmental problems, but also actively seek the improvement of local environments through education & guidance, and enforcement activities. Their current role identifies where Council services need to concentrate their efforts to make a real visible difference.

Their role is not just relevant to the Borough Council, but in particular to the residents and stakeholders across the Borough. To the community at large, including schools, the police, voluntary groups and resident associations, the Environmental Rangers are the most visible and

popular frontline staff the Council currently have.

The Environmental Rangers patrol Great Yarmouth Borough daily, responding to complaints from the public and carrying out statutory playground inspections. Additionally, the Environmental Rangers are monitoring persistent problem areas and issuing fixed penalty notices where appropriate evidence is gathered.



WORKING IN Partnership

Boroughwide Teamwork

Partnership Activities	2004	Total
Initiatives involved with / meetings attended		
Parish Council	6	29
Community Groups	19	71
Other	28	96
Other Activities		
Clean-ups Organised	14	34
Presentations Given	12	31
Promotional Events	11	46
DEFRA database updates	7	-
EnCams Networking Days	3	12

During 2004, the Environmental Rangers have sustained a high level of partnership working with statutory and community organisations across the Great Yarmouth Borough.

Both sustaining environmental improvement projects from previous years and formulating new initiatives to maintain and enhance Great Yarmouth's environmental quality, the Environmental Rangers have sustained a high level of productive partnership working with a range of statutory and voluntary organisations, schools and community groups.

Partnership working achieves more, and the Rangers would like to thank all the groups and organisations which have worked with them and contributed significantly to this joined-up approach during 2004.

Community Clean-ups

Environmental Rangers have focused on small urban areas in partnership with Housing Associations; removing accumulations of street litter; reporting abandoned vehicles and providing environmental information to local residents. Rangers have supported and organised a number of these events during 2004, supplying advice, equipment and assistance where required.

A number of these clean-up events significantly contributed to this year's Great Yarmouth's successful 'Britain in Bloom' entry.

Environmental Action Events

Working in Partnership with Norfolk Constabulary, Norfolk Fire Service, Trading Standards, Department of Work & Pensions and HM Customs & Excise, the Environmental Rangers have played a pivotal role in the Environmental Action days and evenings which have focused primarily on maintaining safety in the urban environment of Great Yarmouth, reporting incidents of environmental crime and responding to issues of environmental safety.

EnCams

Working with EnCams to provide best practice guidance for other local authorities, the Environmental Rangers have provided a wealth of environmental monitoring information, and have shared their experiences to officers across the East of England, for other local authorities to emulate.

Planning Department

Rangers have been working closely with Planning Enforcement Officers to reduce the number of illegal flyposts in the Great Yarmouth Borough.

Greater Yarmouth Tourist Authority

Working closely with the Environmental Rangers, the Greater Yarmouth Tourist Authority have benefitted from Ranger guidance, helping to identify waste problems surrounding particular tourism-related establishments and taking appropriate action where necessary.

Additionally, Environmental Rangers have attended a number of high profile tourism events, ensuring environmental safety during community clean-up operations. eg. Pop Beach

Awarded by the Tourist Authority for their services to tourism, the Environmental Rangers have sustained this productive partnership which has seen an obvious improvement in local environmental quality on the seafront area, including the newly formed Paget / Princes Homewatch initiative.

Norfolk Constabulary

Environmental Rangers have been working with Police on visual audits of Yarmouth's densely populated urban areas, to identify potential safety hazards owing to dysfunctional street furniture and lighting.

Environmental Rangers liaise with other organisations and voluntary groups across the Borough.



Young Citizens Guild

Rangers have been working in close partnership with the Young Citizens Guild, providing training and assistance for a comprehensive street cleanliness survey of Yarmouth's urban areas.

Powergen / EAEEAC

Great Yarmouth's Environmental Rangers have worked in partnership with Powergen and the East of England Energy Efficiency Advice Centre (EEAC) to promote domestic energy efficiency. They have helped distribute over 12,000 energy saving devices to Great Yarmouth's residents.

Waste Resources Action Programme

WRAP is a central government pilot scheme to promote the separation and composting of green wastes from the domestic waste stream. Environmental Rangers have been on hand at numerous events promoting this scheme during 2004; encouraging both responsible behaviour with regard to domestic waste and furthering the Liveability Agenda among residents of Great Yarmouth.

Housing Offices

In the Middlegate and Gorleston housing areas, Environmental Rangers have sustained a productive working partnership with colleagues in the Area Housing Offices, which has focused upon responsible tenant behaviour with regard to appropriate disposal of domestic waste.

Great Yarmouth Schools

Work is currently in progress with regard to the promotion of active citizenship among children aged 12 - 16. Raising awareness of a range of environmental issues, Rangers have worked in Great Yarmouth schools and are currently investigating the possibility of national curriculum-based projects which will serve to further promote active citizenship. An ambitious plan for further partnership with local schools has been outlined for 2005.

DEFRA

Environmental Rangers are leading providers of flytipping data and related environmental statistics to DEFRA's national 'FlyCapture' database, which provides a comprehensive picture of the quality of Great Yarmouth's urban and rural environments.

WORKING IN PARTNERSHIP WITH ...

Norfolk Constabulary
Town Centre Wardens
Local Authority Housing Offices
Norfolk County Council Planning Dept.
Great Yarmouth Borough Council Planning
LSP Environmental Forum
Housing Associations
Police Community Support Officers
Cobholm Community Rangers
Magdalen Wardens
Young Citizens' Guild
Tenants' representative groups
Local Schools
Community Connections
EnCams (Keep Britain Tidy Group)
Voluntary Sector Partnership
Waste Resources Action Programme
DEFRA
Environment Agency
Greater Yarmouth Tourist Authority
Gorleston in Gear
BBC East
Anglia TV
Parish Councils
Traffic Wardens
Several 'Homewatch' groups

ENVIRONMENTAL Monitoring

Quickening Council Response

Monitoring Activity	2004	Total
Incidents		
Abandoned Vehicles Reported	87	401
Broken Street Lights Reported	516	1,383
Damaged Street Furniture Reported	665	1,806
Refuse Sacks Collected	1,900	10,300
Refuse Sacks Searched	980	7,580
Flytips Visited & Reported	980	2,840
Flytips Removed	330	878
Sharps Removed & Reported	94	319
Litter Bins Reported	69	191
'Street Sweeping Required' reports	88	337
Patrols		
Playground Inspections		322 per 6wks
Cemetery Inspections		6 checks per wk
DEFRA Database Updates	7	-

Seven days a week during 2004, Environmental Rangers were actively monitoring environmental quality across the Borough, facilitating a Cleaner, more Attractive, Safer Environment.

Daily Patrols

Constantly monitoring Great Yarmouth's urban areas for street scene issues and potential environmental hazards, the Environmental Ranger team provides a persistent flow of information on environmental quality to a range of organisations and groups charged with the responsibility for maintenance and cleansing.

Ranger environmental reporting has contributed significantly to Great Yarmouth Borough Council's recent improvements in response time to environmental issues and hazards, meaning our streets are gradually becoming cleaner and safer.

The Ranger team risk-assesses each and every incident they encounter, providing prioritisation for Council cleansing and environmental services.

Severe environmental hazards such as hypodermic needles are given the highest priority and in public places where there is an immediate risk, they are removed by the Rangers in the interests of public safety.

In areas where accumulations of flytipping are prevalent, the Ranger team forward information on accumulations to the Council's cleansing partner, removing a small number of refuse sacks themselves for the purposes of investigation.

Daily Ranger patrols focus upon public open spaces as well as streets, and monitor issues such as illegal camping (a common cause of flytipping), vandalism and related anti social behaviour, such as vandalism, graffiti, littering and dog fouling.

During the summer period where the population of Great Yarmouth doubles owing to a seasonal influx of tourists, dog bans are in force on all of Great Yarmouth's major bathing beaches. It is the responsibility of Rangers to monitor bathing beaches and enforce local byelaws by way of caution.

Additionally, the Rangers are regularly requested to conduct monitoring of a range of environmental issues as directed by frontline Environmental Health Officers.

Statutory Checks

Environmental Rangers are charged with the responsibility for monitoring arrangement for the disposal of trade waste. Visiting businesses throughout the Borough, Rangers perform compliance checks for relevant documentation such as Consignment and Diligence notes.

Having received professional risk assessment training, Rangers are now conducting regular statutory safety checks of Great Yarmouth's 84 play areas, checking the condition of equipment, surfaces, furniture and the surrounding environment.

Where problems are minimal, Rangers will seek to resolve them immediately. Where problems are more persistent or severe, reports are sent to engineers at Great Yarmouth Borough Council.

Data from constant recording of the severity and location of incidents of flytipping by the Environmental Rangers, are collated monthly and fed into DEFRA's 'FlyCapture' database. This aims to profile every Borough area in the UK in terms of environmental quality. Environmental Rangers and GYBS Ltd. are the Council's main source of this statutory information.

Rangers monitor a range of streetscene issues 7 days a week, quickening response to problems as they occur.



Visual Audits

Working in partnership with a range of organisations, including Norfolk Police, Environmental Health, Britain in Bloom, and EnCams, the Environmental Rangers have conducted numerous visual audits of the Borough for a range of purposes, identifying such issues as abandoned vehicles, broken street lights and littered areas.

Rangers have been instrumental in identifying urban areas which may benefit from additional street lighting, in line with Great Yarmouth Borough Council and Norfolk Constabulary's stated aim of designing out crime in the urban environment.

Trained in assessment of the street scene according to the requirements of standard BVI 199, Environmental Rangers have carried out a number of visual audits of Yarmouth's streetscene environment with regard to the range of environmental issues contained therein.

From all daily patrols, statutory checks and visual audits conducted by the Rangers, a wealth of useful data is accumulated, collated and analysed by Borough Council officers and has played an important role in facilitating

ongoing restructuring changes and improvements to cleansing services. The Environmental Rangers represent a significant and increasing analytical aid to improving a range of council services to better meet residents needs in the future.

Vehicle related envirocrime

With new, fast track access to the national DVLA database of vehicle ownership, Environmental Rangers are able to quickly identify and resolve incidents of envirocrime, including littering and flytipping from vehicles, abandoned and unsafe vehicles.

Recent CCTV surveillance of flytipping from vehicles for example, has allowed Rangers to quickly establish ownership for the purposes of further enforcement action under the Environmental Protection Act, 1990.

Monitoring in partnership

Environmental Rangers have been of significant importance in furthering the stated aims and objectives of Great Yarmouth's nationally acclaimed Community Litter Reduction Plan. Using their high community profile and increasing popularity throughout the borough, they have successfully sought a three-fold increase in the number of dedicated volunteer monitors.

Rangers monitoring activities include the following streetscene issues:

- Playgrounds
- Street Furniture
- Street Lighting
- Litterbins
- Flytipping
- Dog Fouling & banned dog areas
- Abandoned vehicles
- Flyposting
- Littered areas
- Hazardous waste
- Dead animals
- Trade waste
- Graffiti
- Anti Social behaviour monitoring
- Vandalism
- Broken glass
- Drug abuse waste
- Illegal flyposting
- Frequent 'HotSpot' monitoring
- Playground equipment condition
- Dead animals

ENVIRONMENTAL Enforcement

Making Polluters Pay

Enforcement Activity	2004	Total
Flytipping		
CCTV Surveillance Operations	15	-
Fixed Penalty Notices Issued	71	516
Cautions Issued	380	2,124
Number of Flytipping Related Investigations	442	1,338
Dog Related Incidents		
Dog Fouling Investigations	133	460
Owner Behaviour Investigations	68	122
'Dog Ban' Area Investigations	55	132
Letters of Enforcement		
Caution Letters Issued	59	221
Condition of Private Land Caution Letters	12	38
Letters of Information		
Dog Byelaw Reminders Issued	1,400	5,609
Refuse Byelaw Reminders Issued	3,100	10,485

Where education and information do not suffice, Environmental Rangers possess a range of statutory powers to enforce responsible environmental behaviour where absolutely necessary.

In many cases, the Environmental Rangers' promotional and educational activities help resolve streetscene issues and assist in reducing the negative impact of envirocrime in communities and neighbourhoods.

In a minority of cases, however, there is a clear need for enforcement activity in particular areas. Despite a clearly overwhelming majority of responsible residents in Gt. Yarmouth, a small number of negligent residents unfortunately have the capacity to inflict significant negative impact on local environmental quality.

In these cases, the Environmental Rangers will take necessary action, as dictated by a large range of national legislation and local byelaws to enforce responsible behaviour. Firm but fair enforcement is order of the day in these cases.

A range of enforcement equipment, procedures and partnership arrangements facilitate the Rangers' investigations with regard to enforcement activities.
C.C.T.V.

Environmental Rangers took delivery of a number of CCTV systems in December 2003, to assist in their investigations of repeated and severe incidents of envirocrime.

These systems have been successfully deployed across the Borough in connection with investigations into flytipping, early disposal of refuse, dog fouling and anti social behaviour.

Where it has been possible to identify irresponsible individuals using covert CCTV systems, procedures for cautioning, fining or prosecuting offenders are actioned, and a number of prosecutions are currently underway.

Demand among residents for CCTV systems has been overwhelming, providing the Environmental Rangers with numerous leads to pursue. Where prosecution for envirocrime is successfully achieved using CCTV, it is intended that pictorial evidence will be provided to the local media, in order to further enhance the Rangers' promotional activities.

Environmental Rangers have been working closely with Great Yarmouth's Town Centre Partnership CCTV initiative, which has highlighted a number of environmental issues also captured using CCTV.

All Ranger CCTV operations are covert and are covered by the Regulation of Investigatory Powers Act (2000).

CCTV & DVLA Enquiries

Although CCTV is a very useful investigatory tool, it has its difficulties. For example, ascertaining the identity of offenders can be problematic despite video evidence, and can delay proceedings somewhat.

However, where envirocrime involves the use of a vehicle, (e.g. flytipping from cars) the Rangers' fast track access to the national DVLA vehicle database can establish clear ownership and facilitate rapid identification. Under the Environmental Protection Act (1990) Section 33, it is possible to prosecute the registered keeper of a private vehicle which is known to have been involved in incidents of flytipping, irrespective of personal involvement.

Where a vehicle registration mark can be clearly attached to an incident of flytipping, prosecution represents a clear probability.

Rangers welcome all reports of incidents of envirocrime involving vehicles.

Environmental Rangers pursue streetscene offenders with CCTV surveillance and issue fixed penalties.



Fixed Penalty Notices

Where persistent envirocrime offenders can be identified, Fixed Penalty Notices represent an effective enforcement procedure which provide not only an element of redress but also act as an effective deterrent to future incidents of environmentally irresponsible behaviour. For this reason, the Rangers' powers with regard to the issue of Fixed Penalty Notices has been persistently promoted and is widely known.

Ranger data on fixed penalties issued is collated and forwarded to DEFRA for input to a national database. Environmental Rangers are responsible for this statutory reporting activity.

Caution

In less severe cases, where for example ignorance of local byelaws has caused breach, Cautions are issued by the Environmental Rangers and in many cases act as an effective deterrent. It is important to note that much enforcement activity is focused upon the education of and provision of information to residents and visitors at the scene of an incident, rather than instant recourse to enforcement powers and procedures.

Visual Presence

Regular patrols of public open spaces and a high visibility presence across the Borough is itself a deterrent. The most visible frontline staff the Borough Council currently has, the Environmental Rangers are well known throughout all Yarmouth's neighbourhoods for both their involvement in community activities and also for their enforcement powers.

Refuse Sack Searches

Where CCTV or voluntary litter watcher evidence is not available, Rangers will resort, in areas of persistent flytipping, to searching through refuse sacks and flytips for printed evidence which may potentially identify the source of the waste.

Using this method, Rangers have been able to identify, and caution or fine offenders on a large number of occasions.

Door to Door Enquiries

Rangers will gather evidence from residents in a street suffering from persistent flytipping, taking statements where offered and following leads. This also facilitates relationship-building with communities more likely to report future incidents and offenders.

Enforcement Powers

Environmental Rangers have enforcement powers exercised under the following legislation / byelaws and obligations

- Anti-Social Behaviour Act (2003)
- Gt Yarmouth Refuse Byelaw (2000)
- Dogs (Fouling Of Land) Act (1996)
- The Human Rights Act (1998)
- Open Spaces Act (1906)
- Dogs On Lead Request
- Prohibited Areas For Dogs
- Refuse Disposal Amenity Act (1968)
- Local Governments Act (1972)
- The Environmental Protection (Duty Of Care) Regulations (1991)
- Health And Safety At Work Act (1974)
- Environmental Protection Act (1990)
- Crime & Disorder Act (1998)
- Public Health Acts (1936, 1961)
- Regulation of Investigatory Powers Act (2000).

GYBS Ltd.

Supporting, informing and assisting colleagues at GYBS Ltd. is a vital ingredient in targeting the indiscriminate disposal of waste, reporting damage to play areas and street furniture, and following up reports of flytipping, and visiting parks and cemeteries.

ENVIRONMENTAL Promotion

Encouraging Ownership

Promotional Activities	2004	Total
Other Activities		
School / youth group presentations	4	15
Community presentations	11	32
Borough events attended	19	53
Poster / Advertising campaigns	4	12
Environmental Grants Awarded	23	-
Media Coverage		
Newspaper Articles	14	27
TV Appearances	5	9
Radio Interviews	6	10

Environmental Rangers have enjoyed both persistent and comprehensive media coverage, and have actively sought to raise the profile of liveability issues and promote environmentalism and civic pride across the Great Yarmouth Borough during 2004.

Always there: Major Events

During 2004, the Rangers have continued their commitment to providing a visible presence at major events throughout the Great Yarmouth Borough, endeavouring to talk with and listen to the public seven days a week.

Carnivals, the Maritime Festival, Christmas Fayre and the 'Pop Beach' event have all provided platforms for the Rangers to promote environmental awareness and raise the profile of liveability issues among residents.

Taking complaints from residents at major events, and also organising and supporting clean-up activities after major events has been a primary focus of the Ranger's promotional activity during the summer months.

Media Coverage

A continued high profile presence in both the local and regional press (Advertiser, Great Yarmouth Mercury, Eastern Daily Press, Evening News), radio, (Beach FM, Radio Norfolk, Radio Broadland) and Regional TV (BBC Look East, Anglia News) have ensured a consistent message to encourage community environmental responsibility and raise awareness of the consequences of enviro-crime among residents of Great Yarmouth.

Littering, flytipping, flyposting, dog fouling and vermin control have all been high profile media stories focusing on the Environmental Rangers' activities.

An advertising campaign encouraging increased take-up of Council environmental services has served to increase the number of voluntary 'Litter Watchers' recruited under Great Yarmouth Borough Council's Community Litter Reduction Plan by a factor of 3. There are now in excess of 250 litter watchers, actively reporting environmental incidents to the Rangers, in exchange for regular progress reports which further enhance participation in the scheme. The Community Litter Reduction Plan has seen a visible improvement in the condition of many of our streets.

Educational Initiatives

Attendance at a large number of community meetings and events staged with voluntary groups, parish councils and professional organisations has provided a platform for the Rangers to promote environmentalism and community responsibility.

Providing education and information concerning not only local and national legislation and the Rangers' enforcement role, but also signposting community grants and organisations providing communities with environmental assistance, has been a primary focus of the Environmental Ranger team at community events during 2004.

Sustained effort towards attendance at such events has seen the Environmental Ranger team, now an accepted and popular community service, to promote the Council's message that street cleanliness is not just a measure of the effectiveness of Council services, but more a measure of our collective community responsibility for our local environment.

Presentations at local schools have focused upon age groups most receptive to the environmental message.

Rangers enjoy a sustained media presence and provide updates on their activities to Voluntary Litter Watchers



ECAA

Environmental Community Action Awards (ECAAs) were promoted, assessed and distributed by Environmental Rangers during 2004.

Under the ECAA scheme, over 60 community and voluntary groups with sustainable projects primarily aimed at local environmental quality issues have benefitted from monetary grants, advice, equipment and support from the Ranger team.

Initiatives focusing on issues within the Policing Priority Area (PPA) of the Nelson / Regent areas of Great Yarmouth have been given priority, and have contributed significantly, not only to Great Yarmouth's successful 2004

Rangers were present, visible and active at the following events during 2004.

- Learning Festival
- Christmas Fayre
- Maritime Festival
- Pop Beach
- Energy Efficiency Promotion Days
- Waste Composting Promotion Days
- Elected Member Training
- LSP Environmental Forum
- EnCams Presentations
- DEFRA Consultation
- EECA Awards
- EnCams campaign
- EECA

Britain in Bloom application, but also to a tangible and measurable improvement in local environmental quality. Projects have included plantation schemes, recycling schemes, community clean-ups, environmental audit and quality surveys, as well as environmental awareness raising activities. The ECAA scheme has been very

successful and has enjoyed media coverage for two years.

2004's environmental groups are required to report back to the Environmental Rangers during December.

The environmental rangers

On the C.A.S.E. for a Cleaner. More Attractive. Safer. Environment.

If you have seen abandoned vehicles, fly tipping or dog fouling in Gt. Yarmouth, we want to know about it.

WE REQUIRE EVIDENCE WHICH MAY LEAD TO PROSECUTION OR £50 FIXED PENALTY

GRIMEBUSTERS HotLine

Call 01493 846478

Great Yarmouth Borough Council

Environmental Rangers
c/o The Environment & Health Helpline
Tel: (01493) 846478
Fax: (10493) 846415

Magdalen Neighbourhood Wardens
c/o Magdalen Estate Office
Tel: (01493) 443004

Town Centre Rangers
c/o Town Centre Partnership
Tel: (01493) 745828

Playground Safety
Environmental Rangers
Tel: (01493) 846478
Fax: (10493) 846415

Norfolk County Council Highways
Tel: (01493) 846150

Weekly Refuse Collection
(missed sacks)
Tel: (01493) 846846

Street Sweeping / Litter
Tel: (01493) 846846

Bulky Item Collection
Tel: (01493) 846846

Abandoned Vehicles
Tel: (01493) 846846

Crime and Disorder
Reduction Partnership
Tel: (01493) 846478

Dog Fouling
Tel: (01493) 846478

Broken Street Lights
Tel: (0844) 8 008008

Tree Preservation Orders
Tel: (01493) 846422

Listed Buildings
Tel: (01493) 846421

Stray Dogs
Tel: (01493) 846478

Dangerous Structures
Tel: (01493) 846494

Great Yarmouth Public Emergencies
(Out of Hours)
Tel: (01493) 330369

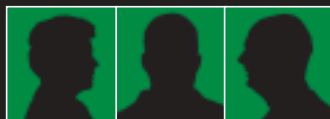
Norfolk Police
Tel: (01953) 424242

Anglia CrimeStoppers
Tel: 0800 555 111

Environment Agency
Tel: (01473) 727712

Voluntary Sector Partnership
Tel: (01493) 650356
Fax: (01493) 650875

Cobholm Community Rangers
Tel: (01493) 418249



ENVIRONMENTAL RANGERS

On the CASE for a Cleaner, More Attractive, Safer Environment

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